

<b>Subject:</b>	<b>Safe In The City Casework Services Hate Incidents and ASB</b>
<b>Date of Meeting:</b>	<b>8 October 2012</b>
<b>Report of:</b>	<b>Partnership Community Safety Team</b>
<b>Contact Officer: Name:</b>	<b>Peter Castleton</b>
<b>Ward(s) affected:</b>	<b>All</b>

### FOR GENERAL RELEASE

#### 1. SUMMARY:

- 1.1 This report primarily deals with the service offer from the Casework Team. Where the team is integrated with partner agencies their relevant services are also reported on here.

#### 2. RECOMMENDATIONS:

- 2.1 That the report be noted.

#### 3. RELEVANT BACKGROUND INFORMATION

- 3.1 In September 2011 the Partnership Community Safety Team Hate Incident and Anti-social Behaviour Teams integrated into one Casework Team in order that the good practice interventions and powers that have been successfully applied to deal with anti-social behaviour, based on the risk and harm approach, could also be applied to hate incidents. These include those that are motivated by hostility or prejudice based on a person's (actual or presumed) religion, race, ethnic or national origin, culture, sexual orientation, gender identity and disability. It was also recognised that those most at risk of harm were often reporting hate incidents and ASB together.
- 3.2 In April 2012 the Partnership Community Safety Casework Team was one of a number of front line services which integrated with the Neighbourhood Policing Team in the city in the new Safe in the City (SITC) Delivery Unit bringing swifter and more sustainable solutions relating to community safety to communities through increased co-location and joint working between the Casework Team and 108 Police Officers and Police Community Support Officers.
- 3.3 The Casework Team currently comprises of a manager, a senior caseworker, six caseworkers, a PCSO and a police officer. The Team also receives dedicated advice and time from a council solicitor. The team generally manages about 60 cases at any one time. These tend to be the most serious cases with the most high risk perpetrators and the most vulnerable victims. In addition to managing a caseload each member of the team has a specific role in developing the service.

- 3.4 Since May 2012 the Casework Team has operated a duty system with a dedicated phone line and email address, through which all cases are triaged and dealt with.

### **SUPPORTING DOCUMENTATION**

#### **Appendices:**

Safe In The City Casework Services Hate Incidents and ASB paper.